

EDUCATION

University of Washington

M.S. Data Science
Winter 2020

University of California, Los Angeles

B.S. Computer Science
Spring 2017

Honors & Scholarships

Upsilon Pi Epsilon Honor Society
Eta Kappa Nu Honor Society
Commencement Student Speaker
Henry M. Showman Prize
Gerald J. Popek Scholarship in CS
Eric & Peggy Johnson Scholarship

SKILLS

Languages

Chinese (fluent)

Product Development

B2B SaaS incubation
Platform, infrastructure
Computer vision, AI

Code/Tools

Python, R, SQL
PowerBI, Tableau, Figma

LEADERSHIP

Microsoft

Intern Cohort Director
Train 150+ FTEs to support 4000+ interns with mentorship, professional networking, and social events

Early-in-career Lead

Build EIC community in engineering org of 500+ via Q&A panels & events

UCLA

Resident Assistant
Accountable for a floor of 90 residents on safety, wellbeing, & community

LA Hacks Director of Mentorship

Lead mentorship crew of 50+ at UCLA's premier hackathon that attracts 1500+ students around the United States
Create beginner workshops for first-time participants
[lahacks.com](#)

EXPERIENCE

Microsoft

Product Manager II · Redmond, WA · Aug 2019—present

- Ship retail AI product [Connected Store](#) into Public Preview in the US and UK
- Create category-defining business in the low-code computer vision space
- Deliver metrics-informed AI skills setup, config, consumption experience
- Initiate end-to-end product validation framework—reduce bugs by 75%
- Drive product-obsession across partnerships in Azure, AI, & Research
- Strategize & execute on scenarios to aid front-line workers in covid-19
- Evangelize product at National Retail Federation conferences

Microsoft

Product Manager · Redmond, WA · Jul 2017—Jul 2019

- Build scalable, reliable, and cost effective telemetry platform from 0 to 1
- Grow product utilization across hundreds of engr & data science teams
- Lead key stakeholder and executive summary across EVP-level org

Workday

Software Engineer · Pleasanton, CA · Jun 2016—Sep 2016

- Develop intelligent tax location mapping tool for Workday 26 release

Taboola

Software Engineer · Los Angeles, CA · Mar 2016—2016

- Design and implement authentication systems for Taboola Portal

NASA Jet Propulsion Laboratory

Researcher · Pasadena, CA · Jun 2015—Jun 2016

- Publish two SPIE conference papers on segmenting IR bandwidth objects

Center for Vision, Cognition, Learning, and Autonomy Lab

Undergraduate Researcher · Los Angeles, CA · Mar 2016—Apr 2017

- Publish CoRL (Conference on Robot Learning) paper on deductive planning

PRODUCTS

Dynamics 365 Connected Store | [Link](#)

Enterprise AI SaaS product to optimize retail in-store operations
Setup + configure computer vision skill, consume insights + data visualization

End-to-end telemetry for SAP on Azure | [Link](#)

Telemetry platform enables comprehensive view of business health

"Safety in the Cloud"

Design & teach 1-credit UCLA course on cybersecurity in my senior year
Reach international audience with 1400+ subscribers to weekly email
[kfrankc.com/cs88s](#)

IEEE NATCAR

Design & build autonomous RC car on tracks marked by 1" tape
1st at UC Davis Competition